

# iQ-Maintain™

Qualex's iQ-Maintain™ is the solution to your maintenance needs; it is a solution for organizations that, after implementing SAS solutions, need additional support to Maintain or Improve their system's operation. Qualex offers bundles of consulting hours from its specialized consultants in Data Integration, Data Warehousing Construction, Business Intelligence Reporting and Business-Critical Analysis. All of these services are provided at a low cost, with high quality and maximum accessibility. Qualex can help you in the following ways:

- \* Install or re-install SAS software.
- \* Update new SAS software versions.
- \* Assess SAS reporting efficiency.
- \* Telephone support at customer's chosen level of need.
- \* IT support for SAS software integration.
- \* Support in the use of SAS EBI.
- \* Train SAS support staff.
- \* Assist in the creation of SAS users.
- \* Assist in writing basic SAS software code.
- \* Assist in the use of reports via the SAS portal.
- \* Solve technical problems in multi-tiered environments.
- \* Assist in the design and development of SAS stored processes.
- \* Support to your business users.

## WORLD HEADQUARTERS:

4300 Biscayne Blvd., Miami, FL 33137

U.S. & CANADA SALES 877-887-4SAS (4727)

[www.qlx.com](http://www.qlx.com)

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The iQ-Maintain™ service is offered for a minimum of four months. After this initial period, either Qualex or the client can terminate the service without any additional responsibilities or costs. The decision to conclude services requires a one-month notice. The notice provides Qualex time to conclude any pending services. Your organization will pay for maintenance services according to the standard Qualex consulting fee schedule. Payment includes all appropriate taxes according to local laws. Services are paid monthly. Qualex can increase its maintenance fees only once a year. The annual increase will not exceed 10%.