



iQ-Install™

The Qualex's **iQ-Install™** service is designed to help new customers with their installations. It includes three modules:

1. **Planning Module** – Our consultants will work with your organization to build an installation plan for your new version. We will consider hardware and operating environment issues that can affect your installation timeline. We will review any issues that are specific to your operating environments, including operating environment changes or upgrades
2. **Execution Module** – Our experienced consultants will install the software licensed by your organization.
3. **Knowledge Transfer Module** – while on-site, we will work hand-in-hand with your IT staff and end-users to transfer critical knowledge. We will also prepare a training plan and conduct specific workshops to make sure that once the installation is complete you will be able to start using the best Enterprise Intelligence Platform to its fullest potential.

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The iQ-Install™ service is offered for a minimum of four months. After this initial period, either Qualex or the client can terminate the service without any additional responsibilities or costs. The decision to conclude services requires a one-month notice. The notice provides Qualex time to conclude any pending services. Your organization will pay for maintenance services according to the standard Qualex consulting fee schedule. Payment includes all appropriate taxes according to local laws. Services are paid monthly. Qualex may increase its maintenance fees only once a year.